Scrum Master

Agile Coach/Scrum Master

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Profile Summary

Driven and detail-oriented Scrum Master with over 8 years of experience leading agile teams to deliver efficient and high-quality software projects. Skilled in driving the adoption of agile methodologies, enhancing team collaboration, and fostering a culture of continuous improvement. Proven track record of reducing project delivery time by 20% while increasing client satisfaction scores.

Work Experience

Scrum Master

Techno Solutions Inc.
1st March, 2018 - Present

- Led a team of 10 developers and designers to deliver software designed for financial services, resulting in a 25% reduction in transaction processing time.
- Implemented continuous improvement strategies, increasing productivity by 15% across the board through agile practices and tools.
- Facilitated daily Scrum meetings, Sprint Reviews, and Retrospective sessions, ensuring effective team communication and project transparency.

Junior Scrum Master

Innovatech Corp.
1st July, 2015 - 28th February, 2018

- Worked with a cross-functional team to deploy a customer relationship management system, enhancing client communication and tracking by 30%.
- Assisted in coaching the team on agile methodologies leading to a 15% improvement in project delivery timelines.
- Developed and maintained excellent relationships with stakeholders, ensuring project alignment with client expectations.

Education

Harvard University

Master of Business Administration
1st Sept, 2013 - 31st May, 2015

University of Illinois Urbana-Champaign

Bachelor of Science in Computer Science
1st Sept, 2009 - 31st May, 2013

Skills

Scrum, Agile Methodologies, Team Leadership, JIRA, Trello, Continuous Improvement,

Communication, Problem Solving

Notable Projects

Agile Transformation for E-commerce Platform
Led the agile transformation for a leading e-commerce platform, implementing Scrum methodologies across multiple teams, resulting in a 30% improvement in feature delivery time.

Certifications

Certified ScrumMaster (CSM)
Issued by Scrum Alliance, 10th May, 2016

Awards

Outstanding Scrum Master Award
Awarded by Tech Industry Leaders Association, 15th April, 2020